

MACADAMIA @ THE ALOES

SERVICE AGREEMENT

ENTERED INTO BETWEEN

Full Name _____

Identity/Registration Number _____

Owner of Unit No _____ in the Macadamia @ The Aloes, Polokwane

(The Purchaser)

AND

MACADAMIA CLINIC (PTY) LTD t/a Macadamia Care Centers

Registration No 1999/001205/07

(The Service Provider)

It is hereby agreed that the Purchaser (Owner) will pay a monthly Levy to Macadamia Care Centre in return for the following services and benefits:

Levy - Optional

The monthly contribution is currently R365 per month.

The amount of the levy will be reviewed by Macadamia and the Directors of the Home Owners Association annually and the agreed amount recommended for adoption at the Annual General Meeting of the Home Owners Association after taking into account inflation and any other pertinent factors.

Services

In return for this levy the facility provides the following services and benefits to the village residents/owners:

- a) Remote controlled panic button linked to the Care Centre for response by the staff on duty for **medical emergency only**.

Procedure:

- The nursing staff on duty in the Macadamia Care Centre will attempt to make telephonic contact with the resident. If contact is established and it appears that a medical emergency exists, a doctor and/or ambulance will be called and a nursing staff member will be sent to the residents Unit.
- Should telephonic contact not be made, a nursing staff member on duty will be sent to the residents Unit. Once the condition of the resident has been established as a medical emergency, a doctor and/or ambulance will be called. Residents will not be transported by any member of the Care Centre staff.
- The resident will be made as comfortable as possible.
- The doctor will diagnose the condition of the patient and will be responsible for all further decisions.

Conditions:

- There will be no charge levied by the Care Centre for the first half hour of the nursing staff with the resident. Thereafter the normal Board of Health Fund tariff will apply.
- The resident will be invoiced separately for all other services rendered including the doctor, ambulance service and services provided by the Care Centre.
- The staff employed by the Care Centre are not trained to make any diagnosis and will act under the strict instructions of the resident's doctor.
- The Care Centre staff will respond to the emergency within the limits of their nursing training. The Care Centre accepts no responsibility for loss or damage to any resident's property either by the doctor, ambulance services or its own Care Centre staff.
- Owners and residents hereby indemnify the Care Centre operating company and the Developer and all their staff against any loss or injury of any kind.

- b) A weekly Clinic is held for residents where the following is available:

Blood pressure testing
Temperature and pulse taken
Injections if required
Dressing of wounds
Blood sugar testing

However, any medical stock items used will be charged for e.g. syringes, dressings, medication etc.

- c) 2 nights per month free accommodation in the Care Centre sick bay – nights may not be accumulated.
- d) Priority placement in the Care Centre to Unit owners only. Tenants are not guaranteed a place in the Care Centre.
- e) Care applicable to the Assisted Living Units is also available to the Village at the standard assisted level rates plus 20%, due to distance

Thus done and signed at _____

On this the _____ day of _____ 20 _____

For MACADAMIA CLINIC ((Pty) Ltd

Witness

PURCHASER

Witness